

# Return/Exchange/Repair Form (for items purchased at www.LuisSteven.com only)

Customer Name: \_\_\_\_\_

Customer Address: \_\_\_\_\_

Customer Phone Number: \_\_\_\_\_

Customer Email: \_\_\_\_\_

Original Purchase Invoice number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Item Style Number: \_\_\_\_\_ (available on hang tag or website)

Item color: \_\_\_\_\_

Shipping Info: \_\_\_\_\_

Shipping company: \_\_\_\_\_

Tracking number: \_\_\_\_\_

Please indicate why you are shipping your item:

- Return unused for full credit (no longer than 30 days from receipt)
- Exchange for similar item, different color (no longer than 30 days from receipt)
- Return for Repair evaluation under the warranty

If a Return, please indicate one of the following:

- It was too big
- It was too small
- I didn't like the materials
- I didn't like the color
- Decided to order a different style instead
- Other, please specify,

If an Exchange please indicate:

- color preference (must be offered in our website):
- If we are out of stock, please indicate second color option

If shipped for Repairs under our warranty:

Please Describe the problem with the item:

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Suggestions or comments:

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